IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: David Traynor et al.

Title: SALES SYSTEM WITH SALES ACTIVITY FEEDBACK

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October 11, 2000 Ella Colbert

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Mail Stop Amendment Commissioner for Patents P.O. Box 1450

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Alexandria, VA 22313-1450 We are transmitting herewith the following attached items (as indicated with an "X"):

Amendment and Response under 1.111 (9 pgs.)

If not provided for in a separate paper filed herewith, please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being filed using the USPTO's electronic filing system EFS-Web, and is addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this